



Republic of Namibia

## *Ministry of Health and Social Services*

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### THE OFFICE OF THE CHIEF HEALTH PROGRAMME OFFICER

To whom it may concern

#### **CONTRIBUTION MADE BY ACTION TRAINING ACADEMY (ATA)- INTERNATIONAL NAMIBIA TO THE MINISTRY OF HEALTH AND SOCIAL SERVICES SINCE 2010 TO DATE**

This letter serves as a confirmation that ATA- International Namibia has been assisting the Ministry of Health and Social Services (MoHSS) through training of Emergency Care Practitioners Basic and Intermediate, as well as training nurses and doctors in different level of trauma life support. At the same time ATA had been working closely with the MoHSS Emergency Medical Rescue Services (EMRS) team, develop and strengthen the service delivery in the field of pre-hospital care of Namibia.

In addition, the work ATA has done to date includes among others the establishment of emergency medical rescue services (EMRS) pilot projects in Namibia; a comprehensive assessment of status quo of emergency medical rescue services; assisting in responding to emergencies without financial gain; assisting with the development and presentation of EMRS policy to the Policy and Management Development and Review Committee (PMDRC) that was approved in September 2010 and its Strategic Plan. Furthermore, ATA International had assisted the MoHSS with the implementation of the policy through the commemoration of annually National EMRS day and the accreditation of the National Health Training Centre as a training institution for Emergency Care Practitioners –Basic.

The MoHSS has planned to establish a National Emergency Call Centre and control rooms in collaboration with its stakeholders and partners. This establishment requires a single toll free emergency number as currently the country have more than eighty (80) emergency numbers. Furthermore, the MoHSS needs qualified trained staff to manage the envisaged emergency call centre; fully equipped ambulances and response vehicle inclusive of off road emergency vehicles for rural areas.

ATA International Namibia has proven to be valuable to the Ministry due to their extensive experience in the field of pre-hospital and emergency care.

Since 2010 to date, the Ministry of Health and Social Services is appreciative of the milestones achieved by the EMRS team while working in close collaboration with ATA International Namibia.

For any further enquiries, kindly contact Mrs. Elise Magano Shikongo, our Ambulance Services Management Subdivision Head based at the MoHSS national level at **061 2032391 or at 0812723643.**

Yours sincerely,

  
**Mrs. E.M. Shikongo**  
**Chief Health Programme Officer**  
**Ambulance Services Management**

